

Goods return form

Dear DORNIER Customer,
Thank you very much for your order.

In case you have to return an item to us, please fill in this form completely.
Please join it with a copy of the invoice or of the delivery note to the returned goods.
You thus ensure a speedy and smooth processing.

Thank you!
Your DORNIER Service

Customer data

Customer no. <input style="width: 100px; height: 20px;" type="text"/>	Date: Invoice no./ Delivery note no.: <input style="width: 100px; height: 20px;" type="text"/>
Company: Road/No.: Contact person: E-mail:	Delivery by: ZIP/City: Tel.:

Return reason

<input type="checkbox"/> 1 Please repair and return <input type="checkbox"/> 2 Return requested by DORNIER <input type="checkbox"/> 3 Goods have not been ordered <input type="checkbox"/> 4 Goods have been ordered by mistake <input type="checkbox"/> 5 We have already received replacement <input type="checkbox"/> PLEASE DISPOSE OF IRREPARABLE PARTS	<input type="checkbox"/> 6 Please exchange <input type="checkbox"/> 7 Warranty requested <input type="checkbox"/> 8 Credit note requested <input type="checkbox"/> 9 Other <input type="checkbox"/> PLEASE RETURN IRREPARABLE PARTS
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DESCRIPTION

Warranty can only be granted if the serial number and a detailed description of the failure is supplied.
For credit notes, the order number or delivery note is required.
We kindly ask you to fill in the following fields completely.

Qte	Ident No.:	Designation	Serial No.	Order no./ Delivery note no.	Remarks

Company:

Customer number:

Return of electrical/ electronic weaving machine components

IMPORTANT:

Date of removal:

Please join for each component one filled-in form.

Ident No.:	Designation	Component serial no.	Machine no.	Number of fillings

PLEASE DISPOSE OF IRREPARABLE PARTS

PLEASE RETURN IRREPARABLE PARTS

Short description of the failure and the impact on the weaving machine:

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Messages on the display:

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The failure occurred:

- | | | |
|---|---|--|
| <input type="checkbox"/> During switching-on of the machine | <input type="checkbox"/> During machine run | <input type="checkbox"/> During standstill |
| <input type="checkbox"/> After approx. minutes/hours | <input type="checkbox"/> During inching | <input type="checkbox"/> During automatical operations |
| <input type="checkbox"/> Once | <input type="checkbox"/> Permanently | <input type="checkbox"/> Sporadically |
| <input type="checkbox"/> While the machine was cold/ warm | <input type="checkbox"/> Reproducible on several machines | |
| <input type="checkbox"/> After pattern change | <input type="checkbox"/> After warp change | <input type="checkbox"/> After style change |
| <input type="checkbox"/> During the following activity: | | |

Further observations: (power failure, air condition failure, etc.)

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Elimination of the failure:

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Other replaced parts:

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Many thanks for your support.