

SERVICE ADDS VALUE

CUSTOMER SERVICE AND SPARE PARTS

Quality creates value

DORNIER

SPECIALTY
MACHINERY

DORNIER stands for precision and quality

DORNIER has supplied about one third of all film stretching lines installed all over the world. Sheets for solar panels, capacitor and battery films, flexible circuits, electrical insulations, graphic and packaging – this is exactly where the Lindauer DORNIER GmbH is at home. Innovation and technical advances have been focal points of the Lindauer DORNIER GmbH since it started producing film stretching lines in 1955. This is the reason why the family-owned company is a worldwide technological leader.



DORNIER engineering for upgrades and rebuilds "Made in Germany"

Precision through modern production technology

The film producing industry demands shortest possible standstill times to ensure very high productivity. Safety, flexibility and reliability play a major role in spare parts supply and there is no alternative to guaranteed brand quality.

DORNIER provides original spare parts "Made in Germany" where the quality ensures a long machine service life. We attain this quality with a modern machine pool and highly qualified personnel who we also train ourselves.



Clip before and after overhauling in a DORNIER workshop



Spare parts and clip maintenance

Our spare parts are manufactured according to strict quality guidelines (ISO 9001 certification). The DORNIER film clips for example are one of the key factors of the top performance of the DORNIER transverse stretching machines. In order to ensure best condition of the clip chain, the clips have to be maintained at regular intervals. DORNIER offers all customers to send their clip chains to the DORNIER workshop for maintenance.

The DORNIER clip design allows clips maintenance by changing only the wear parts. All expensive cast iron and hardened steel parts are re-used. This allows maintenance of the clips at low costs. The clips leaving the DORNIER workshop are as good as newly manufactured DORNIER clips.

Machine upgrades are designed and manufactured at our headquarters in Lindau, Germany. A project team leads such upgrades until the line is back in production.



Machine inspection by a DORNIER service team

Service

A trained, competent and experienced DORNIER assembly and service team is available on-site from the start. The technicians together with the service center in Lindau are our hallmark. We also provide individual training for our customers' personnel locally.

Should unexpected machine stops occur, we guarantee immediate problem clearance by quick reaction with our competent and reliable experts.

Our systematic machine concept allows retrofitting or conversion for modernizing your machines. Our specialists would be pleased to advise you on the various options available to bring the hard- or software up to the latest state of art.

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