

## myDoX® – DORNIER's people-focused customer portal

Digitalization however raises a central question: How do we connect the world of a traditional machine manufacturer with the virtual data volume of its machines and systems? And: How can this data be used as efficiently and meaningful as possible to benefit our customers?

The answer is: myDoX® – DORNIER's new customer portal.

myDoX® is the perfect interface between the real and the digital world, based on the latest SAP HANA database technology. However, we do not simply connect data with other data. We interweave the virtual information of our systems with the strengths of our employees and our personal service. We remain people-focused!



[mydox.com](https://mydox.com)



Register



Order

### Your additional value

- Online shop where original DORNIER parts can be purchased directly and ordered in real time – around the clock and 24/7
- Simple search and unambiguous identification of the original parts by means of drawings, item and material numbers for a secure ordering and handling process
- Catalog interface (OCI) for smooth communication between myDoX® and your ERP system
- Access to all previous orders and current offers
- Access to user documentation and optimal data overview through individually definable machine groups and numbers
- Your benefit: optimized maintenance procedures and shorter downtimes

Lindauer DORNIER GmbH

Rickenbacher Str. 119 | 88131 Lindau, Germany | +49 8382 703 1665  
mydox@lindauerdornier.com | www.lindauerdornier.com

**DORNIER**

Quality creates value

## 以人为本的客户端

数字化会提出一个关键性的问题：我们如何将传统机器制造商的世界与其机器和系统的虚拟数据联系起来？同时，如何尽可能高效和有意义地使用这些数据来造福我们的客户？

上述问题的答案是：myDoX® – DORNIER新的客户端。

基于最新的SAP HANA数据库技术，myDoX®是现实世界与数字世界之间的完美接口。然而，我们不是简单地将数据与其他数据连接起来。我们将系统的虚拟信息与员工和个性化服务的优势交织在一起。我们仍然以人为本！



mydox.com



注册



订单

### 您的附加价值

- 可以通过在线商店直接购买DORNIER的原装备件并实时订购 — 24小时不间断
- 通过图纸、品名和商品编号对原装备件进行简单搜索和明确识别，从而确保安全的订购和处理流程
- 目录界面OCI，可在myDoX®与您的ERP系统之间实现顺畅通信
- 读取所有以前的订单和当前报价
- 通过可单独定义的机器组和编号访问用户文档及进行最佳数据概览
- 您的优势：优化的维护程序和更短的停机时间